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Ms. Amy Niehaus is a credentialing and medical staff services consultant with over 30 years' experience in the industry. She advises clients in the areas of accreditation, regulatory compliance, credentialing, privileging, operational efficiency, technology, credentialing policies and procedures, enrollment and delegation.

Amy has been a member of the National Association Medical Staff Services (NAMSS) since 1991 and is dual-certified as a Certified Professional Medical Services Management (CPMSM) and as a Certified Provider Credentialing Specialist (CPCS). She served as a NAMSS Instructor from 2010-2021 presenting CPCS and CPMSM certification programs and developing new content for NAMSS education programs. She previously served as the NAMSS Subject Matter Expert, Chair and Member of the NAMSS Education Committee. She is also a former President of the Missouri Association Medical Staff Services and the Greater St. Louis Area Chapter.

Amy has been an industry speaker and educator since 2000; developing and presenting various programs to state and national audiences. She has authored and contributed to a variety of industry-related publications including NAMSS Synergy, The Greeley Company, Credentialing Resource Center, AHLA MedStaff News and Becker's Hospital Review. She is the author of the HCPro book, "Credentialing for Managed Care: Compliance Strategies for Health Plans, CVOs and Delegated Entities".

Amy has worked in multiple environments throughout her career, including acute care hospitals, CVOs, and managed care organizations, providing her with unique and diverse insight into all facets of the medical staff services and credentialing profession. She has held numerous management roles culminating as a director of credentialing for a national health benefits organization. Since 2014, she has utilized her knowledge and experience as a consultant to support numerous clients within the healthcare industry including hospitals, health systems, provider groups and ambulatory care facilities. She holds a Bachelor of Science degree from the University of Missouri and a Master's degree in Business Administration from Maryville University in St. Louis.