

Diana K. “Di” Hall CPCS CPMSM FMSP

Senior Director of Compliance and Quality Improvement, CRESENT/Cross Country Locums

Di Hall has over 25 years’ experience in managed care credentialing and quality improvement. She began her career as the Credentialing Coordinator at a small PPO in Amarillo, TX, in 1993. She has successfully assisted her organizations through NCQA, URAC, and Joint Commission accreditation reviews. Her current position with CRESENT, a NCQA Certified CVO/Cross Country Locums (CCL), covers oversight of clinical candidate qualification verification, regulatory compliance, company-wide quality initiatives, auditing and training.

Di is dually certified via the National Association of Medical Staff Services (NAMSS) and has served NAMSS as past Chair of the Education and Marketing/Membership Committees. In 2020, Di was elected to the NAMSS Board as a Director-At-Large representing the states of Connecticut, Maine, Massachusetts, New Hampshire, New York, Rhode Island and Vermont, for a three-year team beginning in 2021. Di was granted the NAMSS Fellow designation in 2017, making her one of less than 50 professionals with this honor. Di is a Past-President of the Georgia Association of Medical Staff Services (GAMSS), after being a volunteer leader since 1998. She is a national speaker and subject matter expert in managed care, risk management and delegated credentialing topics.

Di has been married to her husband Ike, a certified health physicist, since 1991. They share a passion for music, travel and penguins.

