



## **Christopher L. Mastrantuono, MBA**

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### **EXPERIENCE:**

1/22 – Present

**MOUNT SINAI HEALTH SYSTEM.** New York, NY (Remote)

***Director, Medical Affairs Operations***

Director over all Medical Affairs Operations and Projects including but not limited to a complete rewrite and implementation of all Hospital Bylaws, Rules & Regulations, Code of Conduct; Delineation of Privileges development and implementation for all Physician and APP specialties; Development of a System Peer Review Program including FPPE/OPPE; Verity Stream Database implementation; and Revamp of System Physician Recruitment, Onboarding, Orientation and Retention programs. Development of System-wide communication and education for all new implementations. Medical Affairs point person for all TJC, CMS, and DOH audits.

6/17 – 12/21

**MOUNT SINAI HEALTH SYSTEM.** New York, NY (Partially Remote)

***Director, Medical Staff Services***

Directs and coordinates the day-to-day operations of Medical Staff Services for all health system hospitals. Responsible for the day-to-day physician and allied health staff credentialing activities for all hospital(s), including activities related to Initial Medical Staff Appointment, Cross-Credentialing, Reappointment, Quality and Peer Review processes. Ensures all items relating to Medical Affairs are in compliance with the Hospital Bylaws, Hospital Rules and Regulations, System policies, State regulations, Joint Commission and CMS standards. Hires, trains, and evaluates all staff; upwards of 60 members (15 Direct Reports). Works closely with MSHS Senior Leadership, Hospital/Ambulatory Administrators, and other physicians.

3/15 – 5/17

**MOUNT SINAI HEALTH SYSTEM.** New York, NY

***Senior Manager, Physician Services***

Complete development as well as operational and financial oversight for Physician Services and Physician Network Strategy at Mount Sinai Health System. Partners with System Chairs, Health Network, Voluntary/Community Physicians and Hospital Leadership to develop system-wide, regional strategies around Physician recruitment, outreach, development, and retention. Development and ownership over certain system policies, procedures, and goals. Leads efforts regarding Physician marketing and advertising. Finalized contracts with 4 large players in industry to leverage technology and resources to attract the highest quality physicians on a national level. In addition, direct reporting line to the CMO and President of The Mount Sinai Health Network to design and execute strategies around population health, management services, Network operations, Affiliate Physicians, and Joint Ventures.

7/14 – 7/15

**DYNAMIC MEDICAL LOGISTICS (DYML iO)**

***Partner***

Entrepreneurial start-up business linking healthcare with technology based out of Harvard University.

05/14 – 11/14

**NORTHWELL HEALTH.** Lake Success, NY

***System Program Manager, Clinical Transformation***

Program Manager for one of the largest health system initiatives to date. The initiative entails Critical Care Management and policy and procedure development in all system ICUs, creating Advanced Illness Beds at each site. This initiative looks to improve quality metrics, quantitative metrics, and system standardization across all units.

04/12 – 05/14

**NORTHWELL HEALTH.** Plainview/Syosset, NY

***Administrative Manager, Hospital/Ambulatory Administration***

Administrative responsibilities for two community hospitals, four physician practices (including Internal Medicine, General Surgery, Bariatric Surgery and Vascular Surgery), 14+ physicians, and 25+ staff members. Monitors, manages and facilitates in accordance with: revenue cycle; physician/allied health billing; provider enrollment/credentialing; employee engagement; Press Ganey ; marketing; payment of on-call physicians; physician contracts, incentives, bonuses, payroll; business development, practice onboarding/recruitment; and budgeting for all ambulatory practices affiliated with both Plainview and Syosset Hospitals. Developed, assisted, and built several programs from the ground up including but not limited to: 2 Hospitalist Programs, an Orthopedic Division, and a Medically Managed Weight Program. Implemented various policies and procedures within the Ambulatory setting for additional effectiveness and efficiency: Project Access, Electronic Health Record, Patient Keeper, TOS (billing), and OnTrac.

01/10 – 04/12

**NORTHWELL HEALTH.** Manhasset, NY  
**Human Resources & Physician Recruitment**

Assists in planning, developing, and implementing the 1<sup>st</sup> physician recruitment program and systems for Northwell Health. While building the department, my role includes sourcing, marketing, and advertising for every physician specialty and the strategic development, implementation, and utilization of Social Media for recruitment. Through our partnership with Senior Leadership, we developed and had direct oversight of the physician recruitment, onboarding, and new hire process for the entire Health System. Works in conjunction with our Corporate Director of Physician Recruitment, Medical Staff Services, and Human Resources while managing and maintaining the ATS for all physicians and reporting out weekly to all stakeholders. Evaluates FMV analysis for Physician Salaries according to Specialty, based on MGMA standards. Monitors budgetary and financial approvals from necessary departments, both internally and externally. Drafts contractual agreements for Physician employment. Liaison to the credentialing and privileging process between, the physician, HR, OPR, Medical Staff, and Department. Collaborates with the Business Development Team when acquiring new practices. Facilitates orientation with our System CEO and CMO. Meets with all new physicians to conduct employment clearances and hiring process. Key player in assuring that any requisitions get processed including but not limited to payroll, FTE/Hourly Changes, position/funding changes, etc.

06/09 – 01/10

**NORTHWELL HEALTH.** Westbury, NY  
**Human Resources Representative**

Assists the office staff in processing new hires mainly with the Home Care department. Developing skills in both People Soft and Taleo – the recruitment programs. Answers questions for employees regarding Health System procedure and policy. Responsible for personal/positional data input into various programs in MS Office Suite. Also, acts as a team leader in many projects and fundraisers throughout the year.

05/08 – 09/08

**NORTHWELL HEALTH.** Valley Stream, NY  
**Administrative Internship**

Worked directly with Joe Manopella, Executive Director, Franklin Hospital to learn Operations.

06/05 - 06/09

**NORTHWELL HEALTH.** Valley Stream, NY  
**Emergency Room Secretary**

Delivers clear communication and clerical duties to the emergency department. Skilled at answering multiple telephone lines and entering patient information into the computer system ensuring accurate data entry. Team player in a very fast passed environment. Knowledge of medical terminology and all DOH, and JCAHO requirements. Main point of contact for physicians, nursing and ancillary staff in the emergency department.

**SKILLS:**

Proficient with MS Office Suite including but not limited to Word, Excel, Project, Outlook, Access, and PowerPoint. Knowledgeable in: 3 aspects of PeopleSoft, Ascendify, SmartSheet, ECHO, Cactus, MSOW, Verity, Onbase, Contact Intelligence, Practice Link, and Taleo. Also, trained in IDX, EPIC, and AllScripts.

**EDUCATION:**

**FLORIDA INSTITUTE OF TECHNOLOGY,** Melbourne, FL  
Master Degree in Business Administration w/ Healthcare Concentration

**ADELPHI UNIVERSITY.** Garden City, NY  
Bachelor Degree in Business Administration

**LEADERSHIP:**

**ACADEMIC IN-HOUSE RECRUITERS (AIR)**  
2016-2017 President

**ASSOCIATION OF STAFF PHYSICIAN RECRUITERS (ASPR)**  
Diplomat Certification Completion (DASPR)  
2016 Committee Board Nominee

**PUBLICATIONS:**

**CREATOR & EDITOR - "FRESH A.I.R." QUARTERLY NEWSLETTER OF ACADEMIC IN-HOUSE RECRUITERS**

**JOURNAL OF THE ASSOCIATION OF STAFF PHYSICIAN RECRUITERS (JASPR):** Winter/Spring 2016; Volume 23, Issue 1  
*How to Survive Organizational and Leadership Change; Ask Your ASPR Colleagues!*

**BUSINESS WIRE: November 4, 2015**

*DocDelta: Physician Poaching Enters the Age of Big Data*

<http://www.businesswire.com/news/home/20151104006765/en/DocDelta-Physician-Poaching-Enters-Age-Big-Data>

**OTHER:**

**MEMBER OF MOUNT SINAI HEALTH SYSTEM RISING PROFESSIONALS (2015 – Present)**  
**MEMBER OF NATIONAL ASSOCIATION OF MEDICAL STAFF SERVICES (NAMSS) (2020 – PRESENT)**  
**MEMBER OF ASSOCIATION OF STAFF PHYSICIAN RECRUITERS (ASPR) (2015 – 2017)**  
**ADVISOR TO DOCDELTA, LLC THROUGH BLUEPRINT STARTUP PROGRAM (2015 – 2019)**  
**CAREER ADVISOR/MENTOR AT BRIARCLIFFE COLLEGE (2012 – 2017)**

**ONBOARDING COMMITTEE FOR NORTHWELL HEALTH MEDICAL GROUP (2010 – 2012)**  
**PATIENT SAFETY ROUNDS (2012 – 2014)**  
**SERVICE EXCELLENCE COMMITTEE (2012 – 2014)**  
**BOWLING LEAGUE (2005 – PRESENT)**  
**MEMBER OF KAPPA SIGMA FRATERNITY (2009 – Present)**  
**PLAYS GUITAR, DRUMS, PIANO, VOCALS**