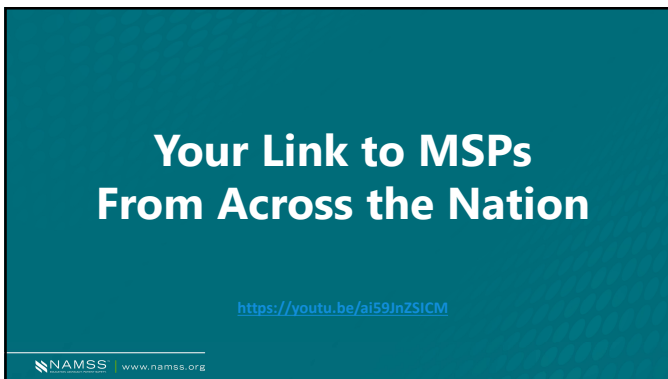


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3

Learning Objectives

1. Describe the history of NAMSS, strategic initiatives and impact on the industry.
2. Identify elements of the NAMSS Leadership and Volunteer Pathways to better support the profession.
3. Discuss verification benchmarks and grassroots efforts NAMSS is supporting to improve credentialing efficiencies.

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4

What do you hope take away today?



5

NAMSS Overview

Our Mission

To enhance the professional development and recognition of the medical services profession through education and advocacy.

Our Vision

Ensure healthcare quality and patient safety.

NAMSS was first formed in California in 1978. Twenty members participated in the first organizational meeting.

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6

NAMSS Overview

- **NAMSS Strategic Plan**
 - Strategic planning completed every 3 to 4 years
 - Current plan was adopted in June 2021
 - The strategic plan drives activities for the year as well as how we are using NAMSS resources
 - It's at the forefront of budget planning each year

7

NAMSS Overview – Member Benefits

- NAMSS Gateway – bi-monthly e-newsletter and online content hub
 - Synergy content in 2023 and beyond
 - Online Mentor Matching Program
 - Tomorrow's MSP® Resources
 - Job Description Builder
 - Self-Assessment Tool
- What is your favorite benefit?*

8

8

State Association Resources

- Many State Associations have determined to pursue a closer connection with NAMSS by becoming "Affiliates," which fosters greater collaboration between the entities and also permits these State Associations to take advantage of additional benefits afforded by affiliation. Find out more about this collaboration through the links below.
 - [Find Your State Association's Website](#)
 - [State Association Leaders](#)
 - [Affiliated State Information](#)
 - [Education Resources for State Associations](#)
 - [State Affiliate Resources](#) - Must be logged in as a State Affiliate Leader to view these resources.
- <https://www.namss.org/About/State-Associations>

9

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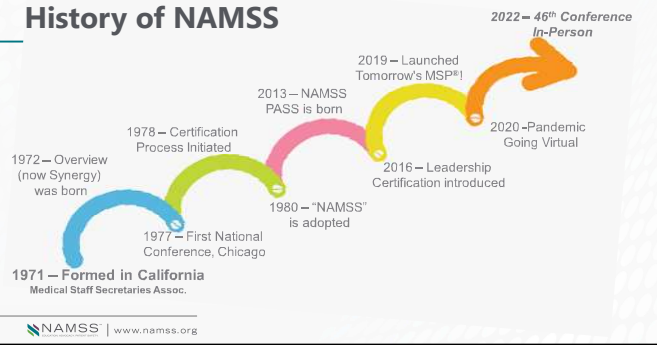
NAMSS Rules of Ethics & Code of Conduct

Use this link <https://www.namss.org/About/Ethics-Resources> to obtain information on the Rules of Ethics and the Code of Professional Conduct. From this page, you can also access:

- Ethics Committee Description & Responsibilities
- NAMSS Ethics Complaint Form
- Professional Ethics Self-Assessment Tool
- NAMSS Ethics Policy
- Ethics Resource Center
- Knowledge Leader (subscription based website that provides audit programs, checklists, tools, and training.
- Ethics complaints must be submitted using the Ethics Complaint Form, found on the [NAMSS website](#).
- The complainant is responsible for providing as much information as possible in order for the Ethics Committee to review.
- Ethics complaints, investigations, findings and actions/recommendations are **confidential**, even to the Board of Directors.
- NAMSS is not in a position to evaluate claims related to professional competency/job performance. *Evaluating professional competency and job performance is the responsibility of the employer/supervisor.*

10

History of NAMSS



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NAMSS GROWTH!

Membership has grown to over 5,500 members!
(enter your state number of members here)



International Member Presence



Growing partnerships with accrediting bodies and industry leaders (AHA, AMA, ABMS, etc.)



12

What NAMSS does for MSPs

- Serve as the voice of the profession, advocating on behalf of MSPs across the nation
- Provide educational and professional development opportunities that meet the ever-changing healthcare environment we navigate through today
- Inform and connect the network of medical services professionals and credentialing services professionals
- Support state affiliates and associations on the local level

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What NAMSS does for MSPs

- Serve as the voice of the profession, advocating on behalf of MSPs across the nation
- SOC Task Force
- Ideal Credentialing Standards (Update in 2023)
- Leadership Certification
- Tomorrow's MSP® Campaign
- Diversity, Equity & Inclusion Task Force
- Annual Roundtable

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Leadership Development Work Group

Chair: Gina M. Mortensen, BS, CPMSM, CPCS, RHIT, FMSP
Vice-Chair: Diana (Di) Hall, CPCS, CPMSM, FMSP

Goals:

- Identify future NAMSS leaders
- Build a pipeline/database of potential volunteer leaders
- Mentor potential candidates for Board of Director and Committee roles



NAMSS | www.namss.org <https://www.namss.org/About/Volunteer-Leaders/Leadership-Development-Work-Group>

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Leadership Selection Committee

Focused on:

- Vetting Future Leaders
- Overseeing NAMSS Hall of Fame program
- Overseeing Fellow Designation



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Leadership Certificate Program

- Launched in 2016
- Combination of online modules and live workshop
- Ideal Participants:
 - CPCS® and/or CPMSM® certification
 - Minimum five years of experience in the industry
 - Title of "Manager" or above
- FREE Introduction course – 1.0 CE
- *Online modules must be completed prior to live workshop participation
<https://www.namss.org/Education/Become-a-Leader-with-NAMSS/Leadership-Certificate-Program>



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NAMSS Leadership Career Path			
Element	Entry Level	Experienced	Leadership
Experience	•0 – 4 Years	•5-14 Years	•15 and above
Education	•Associates or Undergraduate Degree	•Undergraduate Degree	•Masters or Doctorate Level
Certifications	•CPCS*	•CPCS* and/or CPMSM*	•CPCS* and CPMSM* and other healthcare related certifications (Quality, Risk Management)
Training/Ongoing Education	•Medical Services Professional Education	•NAMSS Leadership Institute •Education on Accreditation/Regulations •Patient Safety and Quality •Risk Management •Six Sigma •Budgets •Finance •Legal •Leadership	•Participate in NAMSS Virtual Round Table
Skills, Knowledge and Responsibilities	•Credentialing •Meeting Preparation	•Liaison between Administration and Medical Staff Leaders •Supervision of Employees •Meetings Management •Education and Training of Staff •Onboarding Process •Meets Regulation and Accreditation Standards •Quality and Peer Review •Leadership	•Governance and Org Structure •Human Resources •Finance •Collaborate with Legal Counsel •Healthcare Technology and Information Management •Quality and Performance Improvement •Laws and Regulation •Professionalism and Ethics •Healthcare Industry •Team Development •Vision •Contract Management •Business Planning

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NAMSS Leadership Career Path (Continued)

Element	Entry Level	Experienced	Leadership
Skills, Knowledge and Responsibilities (Continued)			<ul style="list-style-type: none"> •Marketing •Compliance •Recruitment •Service Line Development •Project Management •Shared Services •Affiliation Agreement – Medical Institutions, Corporate Responsibilities •Product Development •Culture Change
Servant Leadership	<ul style="list-style-type: none"> •Volunteer in Community •Volunteer in Local Chapter or State Association 	<ul style="list-style-type: none"> •Volunteer in Local Chapter, State Association and National Association Medical Staff Services 	<ul style="list-style-type: none"> •Volunteer in Healthcare Related Associations and Community Services
Professional Contributions	<ul style="list-style-type: none"> •Local Chapter Medical Staff Services Newsletter •Medical Staff Newsletter 	<ul style="list-style-type: none"> •State or national medical staff services publication or web content •Editor of Newsletter •Peer Review Publications •Book Contributor •Serve as an Expert Witness •Presentations for Professional and/or Healthcare Organizations 	<ul style="list-style-type: none"> •Serve on National Healthcare Related Interest Groups •National Association Medical Staff Services Publication and/or other Healthcare Organizations •Fellow designation in NAMSS and/or related professional organizations

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Volunteering with NAMSS

- Board Nomination/ Application process
- Committees
 - Audit and Finance
 - Certification Commission
 - Ethics Committee
 - Membership Committee
 - NAMSS Liaisons to the Board of Directors (Bylaws & Industry)




<https://www.namss.org/About/Volunteer-Leaders>

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Pop Quiz!

- In what State was NAMSS founded?




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Professional Development Council (PDC)

Chair: Chris Hinton, CPMSM, CPCS

- Accreditation Subcommittee
- Subject Matter Expert (SME) Subcommittee
- Conference Committee
- Education Committee
 - Courses Subcommittee
 - Products/Resources Subcommittee



<https://www.namss.org/About/Volunteer-Leaders/NAMSS-Professional-Development-Council>

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NAMSS Volunteer Path

	Entry Level	Intermediate	Advanced
Support of Medical Staff Services	Joins State/Local Association Joins NAMSS Becomes a NAMSS Volunteer Promotes value of NAMSS to non-member Attends State/Local Association Meetings Volunteers to be on State/Local Association Team	Establishes formal mentor relationships with novice MSPs Supports NAMSS	Advanced support of the professional occurs through achievement of credentials, publishing/research, MSS advocacy, education and NAMSS services and leadership.
Credentials	Prepares for and achieves CPCS and/or CPMSM Actively promotes NAMSS to other MSPs	Contributes potential CPCS/CPMSM exam questions or serves on Task Force regarding credentials	Serves on Certification Task Force or Committee

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NAMSS Volunteer Path (cont.)

	Entry Level	Intermediate	Advanced
Publishing and Research	Contribute to NAMSS E-News Submits articles for State/Local Association Newsletter Assists with management of State/Local Association website Serves on State/Local Association or Communication Team	Published in Synergy Published in another Peer reviewed journal	Published research that advances the profession Author/Editor of healthcare text/resource
Medical Staff Services Advocacy	Responds to call for input from NAMSS Responds to requests for support for State/Local Association advocacy efforts	Leads/coordinates State/Local level advocacy efforts	Leads/coordinates NAMSS advocacy efforts


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NAMSS Volunteer Path (cont.)

	Entry Level	Intermediate	Advanced
Education	Attends NAMSS Annual Conference Attends State/Local educational events Assists with conference planning for State/Local Begins enrolling in NAMSS Leadership Development	Presenter at State/Local association conferences Presenter at other national-level conference Serves on NAMSS Conference Committee Continues NAMSS Leadership Development Training	Presenter for NAMSS educational event Named to NAMSS Speaker Bureau Listed as approved faculty for "NAMSS educational programs." Completed NAMSS Leadership Development Training
Association Service and Leadership	Services on State/Local Association team Services on NAMSS standing team or task team Services as State/Local association board member	Serves as an officer for the State/Local Association Serves as a NAMSS Committee member	Serves as Chair of NAMSS Committee Serves on NAMSS Board of Directors Services as NAMSS Officer

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Defining Tomorrow's MSP®: The Future of the Medical Services Profession Report



<https://www.namss.org/Advocacy/Tomorrows-MSP>

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The MSP of Tomorrow Starts Today Tomorrow's MSP®



<https://youtu.be/jzsv-MA80SM>

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Diversity, Equity & Inclusion Task Force

- Chair: James Frieberg, MBA, CPMSM, CPCS
- Goals:
 - Ensure that NAMSS embodies all facets of diversity (inclusiveness, mutual respect, multiple perspectives, and equitable opportunities) so that all members, irrespective of race, ethnicity, nationality, cultural background, sexual orientation, gender identity, religion, age, income, physical and mental ability have equal opportunity to participate in NAMSS and thrive in the Medical Services Profession.

<https://www.namss.org/About/Volunteer-Leaders/Diversity-Equity-Inclusion-Task-Force>

NAMSS | www.namss.org



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Standard Occupational Classification (SOC) Task Force

- MSPs are currently categorized as HR Personnel
- NAMSS is attempting to obtain a classification code for MSPs with Dept of Labor's Bureau of Labor Statistics
- SOC code enables official entities to collect, calculate, and published MSP workforce data
- SOC would help the future of the profession
- Task Force is setting strategy to obtain SOC code from Dept. of Labor
- Survey was sent out in 2022 – looks out for another in 2023
- **NAMSS Needs you! Look for announcements on ways to help**



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Pop Quiz!

- What is NAMSS' most well-attended course? (both virtual and in-person)



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NAMSS Annual Roundtable

Collaboration between NAMSS leaders and industry partners

- 2017 – Building Blocks for the Future
- 2018 – The Future of Digital Credentialing
- 2019 – Credentialing for Tomorrow
- 2020 – canceled due to COVID-19
- 2021 – Focused Revision: Moving to a Three-Year Practitioner Reappointment Cycle and Enhancing Continuous Monitoring
- 2022 – Standardizing Quality: Best Practices for Measuring Practitioner Competency
- 2023 – TBA



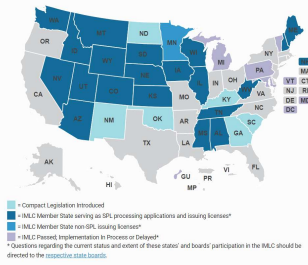
<https://www.namss.org/Advocacy/NAMSS-Roundtable-Reports>

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FSMB Interstate Medical Licensure Compact (IMLC)

Mission: To increase access to health care for patients in underserved or rural areas. IMLCC.org

- Makes it easier for physicians to obtain licenses to practice in multiple states.
- Strengthens public protections by enhancing the ability of states to share investigative and disciplinary information.
- NAMSS official position on FSMB Interstate Medical Licensure Compact available at the end of presentation or on the NAMSS site.



<https://www.imlcc.org/participating-states/>

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What NAMSS does for MSPs?

Provide educational and professional development opportunities that meet the ever-changing healthcare environment we navigate through today

- Ideal Credentialing Standards
- Credentialing Data Dictionary
- Credentialing by Proxy Guide
- Certifications
- Recertification online
- Virtual Conference

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Ideal Credentialing Standards

Hospital Credentialing		Payer Credentialing
1. Proof of Identity	7. Practitioner Affiliation and work history	1. Proof of Identity
2. Education and Post Graduate Training	8. Criminal Background Check	2. Highest level of training
3. Military service information	9. Federal and State sanction checks	3. Professional licensure held in all states
4. Professional licensure held in all states	10. NPDB	4. DEA registration and state DPS certification
5. DEA registration and state DPS certification	11. Health status	5. Affiliation history
6. Board certification status	12. Professional liability carriers and certificates	6. Work history
	13. Peer references	7. Federal and State sanction checks
		8. Credentialing application
		9. Malpractice claims history
		10. Evidence of professional liability insurance

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Credentialing Data Dictionary

- Released in 2019 as a set of best practices regarding the data elements to be collected during the credentialing process.
- Can serve as a companion to **NAMSS' Ideal Credentialing Standards**
- The Data Dictionary provides a short title for each data point, as well as an expanded description and explanatory notes if necessary.
- The data points are separated into sections, much like one would see on a formal application for privileges. This list includes essential elements from the FSMB Uniform Licensure Application, the CAQH ProView Application, various state applications, and NAMSS' own internal model application standards.



<https://www.namss.org/Advocacy/Credentialing-Data-Dictionary>


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NAMSS-ATA Credentialing by Proxy Guide

Credentialing by Proxy Guide – Telemedicine – updated in 2022
 Joint Work Group with American Telemedicine Association (ATA)

- Glossary of Terms
- The Existing Credentialing Process
- Current Laws & Regulations
- Setting Up a Credentialing by Proxy Program
- Overcoming Hurdles



NAMSS | www.namss.org <https://www.namss.org/Advocacy/NAMSS-ATA-Credentialing-by-Proxy-Guide>

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Certification Eligibility

**Certified Provider
Credentialing Specialist (CPCS®)**

- Currently employed in the medical services profession for at least the past 12 months AND three years experience in the medical services profession within the past 5 years
- 150 Questions, 3 hours
- Recertification every 3 years
- 30 CEUs (of which 15 NAMSS approved)

**Certified Provider Medical
Services Manager (CPMSM®)**

- Currently employed in the medical services profession for at least the past 12 months AND five years of experience in the past eight years*
- 175 Questions, 4 hours
- Recertification every 3 years
- 30 CEUs (of which 15 NAMSS approved)

| www.namss.org

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Certification

Online Certification Applications

CPCS® Application: <https://www.namss.org/Certification/CPCS>
 CPMSM® Application: <https://www.namss.org/Certification/CPMSM>

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Certification

www.namss.org/recertification Online Re-Certification Applications

2015 NAMSS RECERTIFICATION APPLICATION

Your Certification(s)

Certification Program	Initial Certification Date	Certification Expiration Date	Status

Your Recertification Invoices/Payments

Invoice Number	Invoice Date	Payment Date	Product Name	Tax	Payment	Status

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Certification

2023 Exam Dates

Spring Testing Period

- Application Opening Date: **Monday, October 17, 2022**
- Application Deadline: **Friday, January 20, 2023**
- Final Application Deadline (with late fee): **Friday, February 10, 2023**
- Testing Period: **Saturday, March 11 through Saturday, April 1, 2023**

Summer Testing Period

- Application Opening Date: **Monday, April 3, 2023**
- Application Deadline: **Friday, May 12, 2023**
- Final Application Deadline (with late fee): **Friday, June 2, 2023**
- Testing Period: **Saturday, July 8 through Saturday, July 29, 2023**

Fall Testing Period

- Application Opening Date: **Monday, July 31, 2023**
- Application Deadline: **Friday, September 8, 2023**
- Final Application Deadline (with late fee): **Friday, September 29, 2023**
- Testing Period: **Saturday, October 28 through Saturday, November 18, 2023**



<https://www.namss.org/Certification/Exam-Information/Dates-and-Deadlines>

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Provider Enrollment Resources

RESOURCES FOR PROVIDER ENROLLMENT PROFESSIONALS

NAMSS is proud to offer resources for the new and aspiring Provider Enrollment Professional (PEP) and/or the Medical Services Professional (MSP) looking to expand their knowledge in alignment with the mission of NAMSS and the vision of **Tomorrow's MSP®**.

Year Round Provider Enrollment Education

Provider Enrollment has become an essential competency for Medical Service Professionals and our research has demonstrated the core function this expertise plays in the profession to become Tomorrow's MSPs.

NAMSS provides on-demand courses and interactive presentations focused on topics and skills MSPs need to tackle new provider enrollment opportunities. Learn how to enhance your visibility, value, and effectiveness as gatekeepers of patient safety alongside your fellow MSPs!

New to provider enrollment? Learn the basics with our **Provider Enrollment Building Blocks bundle**, a three-part series of recordings aimed to contextualize Provider Enrollment and answer the "who, what, when, where, and why" of Provider Enrollment for those new to the field.

Our **Provider Enrollment series** focuses on the more complex aspects of Provider Enrollment and provides practical, relevant tips and takeaways that will aid in tackling the most common and current issues Provider Enrollment professionals are facing today.

From **webinars** to **online courses** to **certification preparation materials**, NAMSS has a learning opportunity for you—regardless of your medical environment or level of expertise.

<https://www.namss.org/Join-NAMSS/Provider-Enrollment-Resources>

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2023 Education Calendar

- March**
 - Virtual Credentialing 101 Course - March 13 - 27, 2023, 2:00 - 4:00 pm ET
- May**
 - Virtual CPCS® Certification Preparation Course – Weeks of May 8/15
 - Virtual CPMSM® Certification Preparation Course - Weeks of May 8/15
- June**
 - Virtual Credentialing 201 Course - Weeks of Jun 12/19
- August**
 - Virtual Credentialing 101 Course - Weeks of Aug 1/7/14
- September**
 - In-Person Courses offered as part of the NAMSS 47th Educational Conference & Exhibition:**
 - CPCS® Certification Preparation Course
 - CPMSM® Certification Preparation Course
 - Credentialing 201 Course
 - Leadership Certificate Program Course
- November**
 - Virtual CPCS® Certification Preparation Course – Weeks of Nov 6/13

<https://www.namss.org/Education/Program-Calendar>

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NAMSS 47th Educational Conference & Exhibition



NAMSS
NAMSS
47th
EDUCATIONAL
CONFERENCE & EXHIBITION
 Orlando, Florida | September 10 - 13, 2023

Building Better:
 Setting the Foundation
 for the Future of the Profession

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NAMSS 47th Educational Conference & Exhibition

FUTURE NAMSS CONFERENCES

NAMSS 47th Educational Conference & Exhibition
 Orlando, FL
 Sunday, September 10 - Wednesday, September 13, 2023

NAMSS 48th Educational Conference & Exhibition
 Denver, CO
 Sunday, September 29 - Wednesday, October 2, 2024

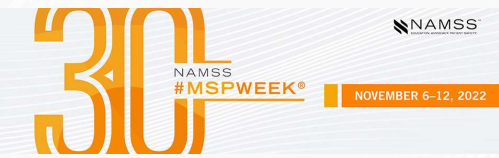
NAMSS 49th Educational Conference & Exhibition
 Portland, OR
 Sunday, September 28 - Wednesday, October 1, 2025



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NAMSS #MSPWeek®



NAMSS
NAMSS
#MSPWEEK®
 NOVEMBER 6-12, 2022

In 1992, President George Bush signed Congressional House Joint Resolution #399 proclaiming the first full week in November as National Medical Staff Services Awareness Week. Since then, NAMSS has partnered with hospitals, MCOs, doctor's offices, university health systems, and government agencies to promote awareness of the medical services professional (MSP)

NAMSS | www.namss.org <https://www.namss.org/Tomorrows-MSP/-MSPWeek>

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NAMSS MSP WEEK – November 5-11, 2023

Promote #MSPWeek®

NAMSS has put together resources for #MSPWeek that include: a video of what medical staff management is and what MSPs do, a downloadable poster, ideas on celebrating #MSPWeek, and a fact sheet to share with fellow colleagues.

- [What Is Medical Staff Management Video](#) (view)
- [7 Steps for a Successful Celebration](#)
- [Download the NAMSS Logo](#) - [Click Here](#) to learn how add this to your email signature. (Outlook)
- [#MSPWeek Banner 1](#) - Use this graphic on posters, flyers, newsletters, etc. *New
- [#MSPWeek Facebook Banner](#) *New
- [#MSPWeek Poster](#) *New
- [#MSPWeek Zoom Background](#) *New

 www.namss.org <https://www.namss.org/Tomorrows-MSP/-MSPWeek>

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NAMSS Connection Zone



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NAMSS Connection Zone

Community Features

- **Discussions**
 - NAMSS members can participate in one of our 18 thriving community forums for discussion and questions specific to the medical services profession. Collaborate with professionals around the country to get answers to your questions and expand your industry knowledge.
- **Library**
 - The NAMSS Connection Zone allows members to create a library of professional resources dedicated to MSPs. Share and discover new information to stay up-to-date on your knowledge of the medical services industry.
- **Connect**
 - Build your network of MSPs by saving contacts in your community contact book. Send messages following up on discussions and build relationships with your fellow MSPs.

 www.namss.org <https://www.namss.org/NAMSS-Connection-Zone>

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NAMSS Fellow Designation

- Created in 2016
- Recognizes the pinnacle of achievement and acknowledgment for the medical services professional, recognizing a career MSP who has made outstanding contributions to the profession through service as a leader, mentor, and educator.
- Total Fellows as of 2022: **44**
- Applications for 2023 will be open in the spring



NAMSS | www.namss.org <https://www.namss.org/Membership/NAMSS-Fellows>

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NAMSS Healthcare Hall of Fame

- Created in 2016
- Honors MSPs who have demonstrated enthusiasm, passion, dedication and commitment to the profession
- Nominations taken annually every February/March
- A maximum of 3 honorees will be inducted into the Hall of Fame annually
- Applications accepted January – March 2023
- Total Hall of Fame Inductees as of 2022: 12



NAMSS | www.namss.org <https://www.namss.org/Membership/NAMSS-Hall-of-Fame>

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Benefits of NAMSS Membership: Scholarships & Awards

NAMSS members are eligible to apply for the following scholarships and awards:

Scholarships

- Charlotte Cochrane Scholarship
- NAMSS Annual Conference or State/Local Annual Conference Scholarship
- Leadership Development Scholarship
- Other Continuing Education Scholarship

Awards

- Leadership Award
- Golden Key Award
- Joan Covell-Carpenter Award
- ICON Award



NAMSS | www.namss.org <https://www.namss.org/Membership/Scholarships-Awards>

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What NAMSS does for MSPs

Inform and connect the network of medical services professionals and credentialing services professionals

- MONTHLY NAMSS Gateway
- NAMSS PASS was launched in 2013
- Discounted Webinars & Conferences
- LIVE FREE WEBINARS!
- Mentoring Program
- Directory of NAMSS Members
- Access to the Job Board - Positions Across the US
- Discussion Forums
- Marketing Materials



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NAMSS PASS PRACTITIONER AFFILIATION SHARING SOURCE

- Complete work history
- Gap Analysis and Good Standing Letters
- Resource for future initiatives
- Disaster response credentialing
- Over 650 participating entities and over 945,000 affiliations

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NAMSS PASS PRACTITIONER AFFILIATION SHARING SOURCE

- **No Charge to**
 - Create an account
 - Contribute affiliation data
 - Browse practitioners and hospitals
 - Auto-response letters to other entities
- **Charged only for printing an affiliation letter**
 - Discount for contributing entities
 - Discount for subscriptions of 11 - 99 or over 100

NAMSS | www.namss.org

<https://www.namss.org/Membership/NAMSS-PASS>

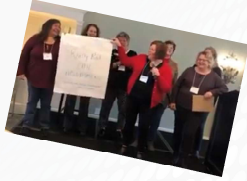
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What NAMSS does for MSPs

Supports state affiliates and associations on the local level

Partnering with State Leadership

In 1989, state presidents came together at the first State President's Educational Retreat. This has continued annually, going virtual in 2021, 2022 and 2023 – with 100% state participation in 2022 and 2023.



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More Networking Opportunities



Join the NAMSS CONNECTION ZONE
<https://community.namss.org/>

Visit the NAMSS website for the Gateway Hub:
<https://www.namssgateway.org/>



Follow us on Twitter
https://twitter.com/NAMSS_News



Join our LinkedIn Group
<https://www.linkedin.com/company/namss---national-association-medical-staff-services>

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NAMSS Will Continue to...



- Serve as the voice of the profession, advocating on behalf of MSPs across the nation
- Provide educational and professional development opportunities that meet the ever changing health care environment we navigate through today
- Support state affiliates and associations on the local level
- Inform and connect the network of medical services professionals and credentialing services professionals

But we will be doing this in ways that create the most value and help members be the most successful in their ever changing and challenging health care roles!

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What did you take away today?



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More Networking Opportunities



Join the NAMSS CONNECTION ZONE
<https://community.namss.org/>



Visit the NAMSS website for the Gateway Hub:
<https://www.namssgateway.org/>



Follow us on Twitter
https://twitter.com/NAMSS_News



Join our LinkedIn Group
<https://www.linkedin.com/company/namss---national-association-medical-staff-services>

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Questions?

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Director at Large:
Di Hall CPCS CPSMS FMSP
404-785-4571 Diana.Hall@choa.org

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