

Course Description

Our Annual Educational Conference for Medical Staff & Credentialing Professionals, is a dynamic 3-day event designed to enhance the knowledge, skills, and professional growth of those working in Medical Staff Services. This conference brings together industry experts, thought leaders, and peers to discuss key topics impacting medical staff & credentialing professionals today.

Through engaging presentations, interactive discussions, and networking opportunities, attendees will gain valuable insights into regulatory compliance, credentialing and privileging, leadership development, accreditation standards, and the evolving landscape of healthcare administration.

Whether you are a seasoned professional or new to the field, this conference provides essential updates, best practices, and innovative strategies to support excellence in medical staff services. It is an opportunity to learn, collaborate, and advance your expertise in a rapidly changing healthcare environment!

DAY 1- Wednesday, May 7th

6:00 PM **Round Table Discussion Reappointment Cycle & Region Networking (Town Hall)**

7 PM – 9 PM **Welcome! Social & Networking Event - DJ Jay (High Street Ball Room)**

DAY 2 – Thursday, May 8th

7:45 AM **Welcome and Opening Remarks** *Venetta Lewis, MS, CPCS, cDEI, NYSAMSS President (2,4 King Street)*
Montefiore St. Luke’s Cornwall *Director Medical Staff Administration, GME & Institutional Coordinator*

8:00 AM **“How to ask for additional resources for MSS Departments” (2,4 King Street) (1) Credit**
Anne Roberts, Esq., CPMSM, CPCS System Vice President, Medical Affairs Operations
The Mount Sinai Health System

Objective: Learners will be able to develop and articulate a justified request for additional resources in a Medical Staff Office, including assessing departmental needs, aligning requests with organizational goals, and effectively communicating the impact on compliance, efficiency, and patient safety.

9:00 AM **OPPE/FPPE, Peer Review: How, When and Why– Session 1 (2,4 King Street) (2) Credits**
Sharon Beckwith, President Peer Review & Clinical Quality Consulting, Hardenbergh Group
Brock Bordelon, MD, FACS, Medical Director, Hardenbergh Group
Michael Callahan, JD, Esq., Healthcare Law Senior Consultant, Hardenbergh Group

Objective: Explain the purpose and requirements of ongoing and focused professional performance evaluations including the Joint Commission mandates to ensure clinical competency among practicing physicians.

11:00 AM Break (King Street Walkway)

11:30 AM **Cognition & Aging Provider - Session 2 (2,4 King Street) (1.5) Credits**
Sharon Beckwith, President Peer Review & Clinical Quality Consulting, Hardenbergh Group
Brock Bordelon, MD, FACS, Medical Director, Hardenbergh Group
Michael Callahan, JD, Esq., Healthcare Law Senior Consultant, Hardenbergh Group

Objective: Equip participants with effective strategies for ongoing competency assessment and evaluation that caters specifically to the needs of aging and late career providers

1:00 PM Lunch Break (6,8 King)

1:30 PM **“Systemness” – Centralizing Medical Staff Services for a Health System (2,4 King Street) (1.5) Credits**
Marianne Ambookan, RN, MBA, Vice President, Medical Staff Services, Northwell Health

Objective: Equip participants with standardizing medical staff processes for those acquiring new hospitals or approaching centralization and sharing experiences with being acquired and provider medical staff office models.

3:00 PM **Meditation - Refresh and Recharge (In-person)**
DiJi Design13 *Diane Pratt Designer & Artist*

3:15 PM Break (King Street Walkway)

3:30 PM **One Decision Away #NoExcuses, David Atkins Motivational Speaker (2,4 King Street) (1.5) Credits**
Objective: To help participants break through challenges and make bold, impactful decisions in their lives and careers.

5:00 PM **Closing Remarks (2,4 King Street)**
Venetta Lewis, MS, CPCS, cDEI, NYSAMSS President

DAY 3 – Friday, May 9th

7:30 AM **NYSAMSS Annual Business Meeting: Venetta Lewis, MS, CPCS, cDEI, NYSAMSS President**
(Fort Orange Ballroom)

8:00 AM **Successful Survey Readiness (1.5) Credit (Fort Orange Ballroom)**
Laurel McCourt, MD Consultant, Hardenbergh Group
Objective: Learners will be able to identify and implement key compliance strategies to ensure successful survey readiness for The Joint Commission, including documentation standards, staff preparedness, and adherence to core accreditation requirements.

9:30 AM **Meditation - Refresh and Recharge (In-person) (Fort Orange Ballroom)**
DiJi Design13 Diane Pratt Designer & Artist

9:45 AM Break (King Street Walkway)

10:00 AM **“The Evolving Role of the Physician in the 21st Century” (Fort Orange Ballroom) (1.5) Credit**
Jonathan Burroughs, JD, MD, MBA, FACHE, FAAPL,
The Burroughs Healthcare Consulting Network, Inc.
Objective: To examine the evolving role of physicians in the 21st century and its impact on the medical staff profession. This presentation will explore advancements in healthcare technology, shifting care models, regulatory changes, and the increasing emphasis on physician leadership, collaboration, and well-being. Attendees will gain insights into how these changes affect medical staff operations, credentialing, compliance, and workforce management, ensuring they are well-equipped to support and adapt to the future of physician practice.

11:30 AM **2025 NCQA Updates (Fort Orange Ballroom) (1.5) Credit**
Heather Moffitt Blair, MHCA, BSN, CPMA, CEMC Team Med Global
Objective: Participants will be able to describe the most significant revisions to the NCQA accreditation standards, explain how these changes align with current trends in healthcare, such as patient-centered care and digital health Identify actionable strategies to implement the new standards effectively and maintain compliance.

1:00 PM **Closing Remarks: Venetta Lewis, MS, CPCS, cDEI, NYSAMSS President (Fort Orange Ballroom)**

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