



Laurel A. McCourt, MD Dr. McCourt's initial career in medicine began with her graduation in May, 1981, from a six year BS/MD program at Northeastern Ohio Medical University (now NEOMED). She did her residency at Aultman Hospital in Canton Ohio. As a board-certified family medicine physician in a staff model HMO, she maintained active staff privileges at Fairview General Hospital in Fairview, Ohio and Lakewood Hospital in Lakewood, Ohio. From 1991-2008, she served as the Medical Director of Brunswick Medical Care Center, a satellite facility of Medina General Hospital. From 2008-2009, she held the position of Physician Quality Liaison at Medina General Hospital. During the time Dr. McCourt served as physician quality liaison at Medina General Hospital, she was instrumental in the development of the OPPE process. This process was implemented and was also submitted and accepted for the Joint Commission's Leading Practice Library.

In 2004, she began her career with The Joint Commission as a hospital surveyor. For the first five years, she continued to practice medicine as well. She was trained in the Joint Commission's Comprehensive Manuals for Hospitals, Ambulatory Care Facilities, and Office Based Surgery Practices. In addition, Dr. McCourt served in the Special Survey Unit to investigate complaints for The Joint Commission. She served as a team leader for both deemed and non-deemed hospital systems and has surveyed, and now consulted, at a broad range of organizations from rural community hospitals to large academic medical centers. In September of 2014, Dr. McCourt transitioned to Joint Commission Resources to begin a career as a consultant and ceased being a surveyor. In this role, she continued to educate healthcare organizations on the Joint Commission standards implementation and compliance.

In her career at The Joint Commission, Dr. McCourt was active in the speaker's bureau. She has given numerous presentations to a variety of audiences including several national meetings. Her presentations include the hospital and ambulatory accreditation standards and the survey process.

In December of 2022, Dr. McCourt left The Joint Commission. She is currently an independent healthcare consultant with an emphasis on medical staff standards and compliance.